



Start with a person then agree on a problem

First find a Fix Partner, then drop all your assumptions: observe and listen closely and only then agree on an issue that could be improved.



Be a partner, not a saviour

Respect your Fix Partners. They are experts in their own lived experience; you're not rescuing them, they're helping you with



Prototype and test quickly

Try not to fall in love with your first solution; come up with different options and prototype to simulate the situation you hope to improve.



Get real life feedback

Your Fix Partner is your ally; work with them to identify the best principles. Once that's set, progress on to improving details.



Document attempts, failures and successes

Sharing your process is as important and as inspiring as sharing your solutions. Start from the first meeting.



Gift the best solution and celebrate the fix

When the solution is good enough for the Fix Partner, deliver it to them and set it free. You should all pat yourselves on the back.



Get permissions and respect rights

Be sensitive to others ownership and feelings: only use images and music that you are allowed; ask Fix Partners if they're happy to be filmed and for the end results to be shared.



Credit all, include year and place

Your film might live on for a long time, so don't forget to credit everyone involved, and namecheck your university, location and year. This will ensure you're remembered accurately.



Use our logo, tag #fixperts and share

We rely on Fixperts sharing openly and inspiring the next generations; by using the Fixperts name you're telling us that you are happy for us to share your work on. We'll use our platforms to promote your ingenuity and generosity.